

Request for Rescue or Emergency Assistance

Vehicular / Trauma, Medical and other similar incidence

Office or Division:	Municipal Risk Disaster Reduction Management Office			
Classification:	Simple			
Type of Transaction:	G2C – Government to Citizen / G2G – Government to Government			
Who may avail:	General Public (All)			
CHECKLIST OF REQUIREMENTS		WHERE TO SECURE		
None		N/A		
CLIENT STEPS	AGENCY ACTION	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Concerned citizen/s calls the MDRRMO Hotline	1. Conducts initial interview to the caller; Verification of Emergency call and few details on/regarding the emergency/incident 1.1 Dispatch the MDRRMO Reina Mercedes Rescue 512 Team on-Duty to Respond	None	1-3 Minutes 3 Minutes	<i>LDRRMO-II Rescue 512 Team Dispatch on-Duty Office of the Municipal Disaster Risk Reduction Management</i>
TOTAL:		None	6 Minutes	